Sacramento Homelessness COVID-19 RESPONSE TEAM

Weekly Progress Report

Brought to you in partnership by Sacramento County, City of Sacramento, Sacramento Steps Forward and the Sacramento Housing and Redevelopment Agency

September 18, 2020

Welcome to the bi-weekly report highlighting the progress and highlights of the COVID-19 Homeless Response Team's work to implement the **Sacramento COVID-19 Homelessness Response Plan**. This report includes **actions to date through Thursday, Sept. 17.**

Access to Housing

Our COVID-19 response has shifted focus from temporary to permanent solutions, ending homelessness one person at a time. We've set the ambitious goal of rapidly moving most households from the COVID-19 shelters into permanent housing with support for ongoing stability, or interim housing and shelters when that is not possible. This effort presents both an unprecedented challenge and a welcome opportunity to significantly impact lives and health over the long term. The general approach is to facilitate program placement and connection to re-housing providers as quickly as possible and to provide additional support to programs and clients on their pathway to permanent housing.

We anticipate changes and innovation during implementation as we tap into the experience, expertise and creativity of all partners.

Strategy 1. Re-housing assistance into existing permanent housing:

Existing Re-Housing Assistance Programs

The COVID-19 Team is working with participants across all preventative quarantine sites who are connected to existing re-housing assistance programs.

Re-Housing Programs	Approximate # of connected clients		
Supportive Services for Veterans	32 clients		
City's Pathways to Health + Home	145 clients		
County's Behavioral Health Re- Housing Services	85 clients		
CoC's Shelter Plus Care Program	6 clients		
County's Flexible Housing Pool - existing program clients	12 clients		
County's Flexible Housing Pool - expanded program	50 referred to date 200 anticipated total		
Room and Board	25 anticipated		

 Continuum of Care (CoC) Permanent Supportive Housing (PSH) - the CoC has temporarily modified the Coordinated Entry prioritization criteria through the end of the year to include COVID vulnerabilities. As permanent supportive housing becomes available through the coordinated entry process, participants in the COVID sites will be placed through coordinated entry.

Progress over the last two weeks, include:

- A second cohort of 25 clients have been referred to the expanded County Flexible Housing Pool program prioritized based on age. In the coming days, participants will be connected to community providers offering intensive case management and property related services.
- Community Solutions conducted a case conferencing training for Response Team leads, program leads on best practices for case conferencing.
- Continued regular meetings with re-housing program leads, started conversations around barriers to housing and how to resolve issues across programs.
- Following up on connections and resources including: In-Home Supportive Services (IHSS), employment services, substance use programs, rehabilitation centers, medically assisted treatment programs to name a few.

Onsite Navigation and Problem Solving

In addition to connecting to re-housing programs, an onsite navigation/problem solving team comprised of SSF navigators, Goodwill staff and DHA social workers has been organized to engage and support participants in their transition to permanent housing, when possible, or temporary shelter. Progress includes:

- Completion of a strengths-based housing assessment of all willing participants across all Project RoomKey sites;
- Team members have started problem solving conversations with clients not connected to other re-housing programs at the motel site closing on September 30th to discuss problem solve housing pathways and services;
- A new problem-solving financial assistance program that will assist households who are able to secure permanent housing with one-time, limited financial assistance has been launched.

Other Activities

- The re-housing program in the Homeless Management Information System (HMIS) that will assist re-housing case managers and provide the basis for ongoing reporting has been set-up.
- With one motel site closing on September 30th, the Response Team has been working in partnership with re-housing programs, on-site staff and navigators on exit destinations including permanent housing. For clients who are not able to exit directly to permanent housing, we are working on connecting clients to an exit to scattered site, congregate site, other re-housing programs exit destinations.

Strategy 2. Development of new permanent supportive housing through motel acquisition and conversion:

This strategy would take advantage of the opportunity to purchase motels or other real estate for use as permanent supportive housing for persons experiencing homelessness. Four applications from SHRA and the City were submitted to the State under Project Homekey. The status of the Sacramento applications are as follows:

- SHRA and Jamboree Housing Corporation application for the Hawthorne Suites in the Richards Boulevard area. SHRA has received word that the State has reserved \$12.4 million for this project.
- SHRA and Mercy Housing application for the Woodspring Suites on La Mancha Way in south Sacramento. SHRA has received word that the State has reserved \$14.5 million for this project.

- The City of Sacramento and WEAVE, Inc. application for nine manufactured housing units. The City has received word that the State has reserved \$1.566 million for this project.
- The City of Sacramento and Saint John's Program for Real Change application to serve 20 households with manufactured housing and efficiency units. The City is waiting to hear on this application.

In addition, housing efforts continue more broadly:

• Since April 8, 62 families have moved into permanent housing from the City's Pathways and the County's Flexible Supportive Housing Program with a Housing Choice Voucher.

Isolation/Quarantine Units for Persons Experiencing Homelessness

As an emergency response to COVID-19, medically supported isolation care centers, and preventative quarantine care centers have been temporarily funded to provide safe places for people experiencing homelessness who are COVID+, symptomatic or otherwise highly vulnerable.

Total Care Centers Open	Total Since 4/8	
# Preventative Quarantine Care Center (PQCC) Motels	4 motels	
# motel rooms	522 rooms	
# Medically Supported Isolation Care Center (MICC) Trailers	18 trailers	
# Preventative Quarantine Care Center (PQCC) Trailers	41 trailers	
TOTAL MICC	18 trailers	
TOTAL PQCC	563 rooms/trailers	

Served in Trailers and Motels	Week between 9/4-9/17	Total since 4/8
# Served in MICC Trailers	5 HH/6 individuals	119 HH/105 individuals
# Served in PQCC Trailers	8 HH/10 individuals	75 HH/81 individuals
# Served in PQCC Motels	34 HH/42 individuals	779 HH/1,032 individuals
TOTAL Served*	47 HH/58 individuals	1,004 HH/1,232 individuals

^{*}Total unduplicated served since 4/8/20 are: 834 HH/1,062 individuals.

Ensuring Safety and Health for Persons Living Outdoors

This strategy is focused around providing coordinated support to people who are unsheltered to remain safely in place per CDC guidance to slow the spread of COVID-19.

Sanitation equipment:

Since efforts began April 8, teams have installed 58 handwashing stations and 52 toilets in 40 locations. The placement of these stations is dynamic, and equipment may be moved.

Encampments and outreach:

Number of encampments with more than 20 individuals identified: 45 Number of encampments with less than 20 individuals identified: 48

Total number of encampments identified: 93

Encampment Activities	Week between 9/4 - 9/17	Total since 4/8
# Meals served through Loaves and Fishes	n/a	19,400
# Meals served by Sacramento Covered	n/a	14,800
# Meals served by volunteer groups*	n/a	16,251
# Meals served by Solomons/YMCA/Feed Sacramento Homeless	3,000	16,000

- As the COVID-19 Homelessness Response Team shifts its focus to rehousing the Project Roomkey guests, the enhanced outreach to encampments for access to these rooms has ended. During the course of their regular duties, outreach workers still conduct the assessments with people who are COVID+ or awaiting test results to access medical isolation trailers. However, the majority of these entries come directly through hospitals and other health care providers.
- Additional funding through the County Department of Health Services has been identified to continue encampment services through the end of December.
- During this reporting period, 34 pallets (288 gallons/pallet) of water were distributed to encampments throughout the county. The three pathways of delivery are the volunteer network, SANE and Loaves & Fishes.

COVID Testing

County Public Health in partnership with medical partners are completing robust COVID-19 testing at shelters, encampments and isolation/quarantine care centers with the goal of being able to do widespread testing to ensure the health and safety of people experiencing homelessness.

Testing Locations	Lead Testing Partner*	# Tests Administered	Positive Results	Negative Results	Pending Tests
Shelters	Elica Health	389	4	385	0
Encampments	Joan Viteri Memorial Clinic	117	0	117	0
Isolation/Quarantine Care Centers	DHS Medical Staff	561	4	558	0
Loaves and Fishes	DHS Medical Staff	248	1	247	0
TOTAL TESTS**		1,315	9	1,307	0

^{*}Tests for specific testing locations may administered by lead testing partner or by another partner

• We are also working to ensure that existing shelters can safely remain open following CDC guidelines, moving vulnerable guests into COVID prevention care centers, and continuing to serve the general homeless populations.

^{*} There are no new COVID test results to report on this week. Testing updates when results are available.